

Installation Guide Brose E-Bike Service Tool

Software and Hardware requirements:

Operating systems: Windows 10 / 11

Hardware: Desktop-PC resp. Notebooks with USB-Connection

Software: Microsoft .NET Framework 4.6.1 (will be installed automatically if not available)

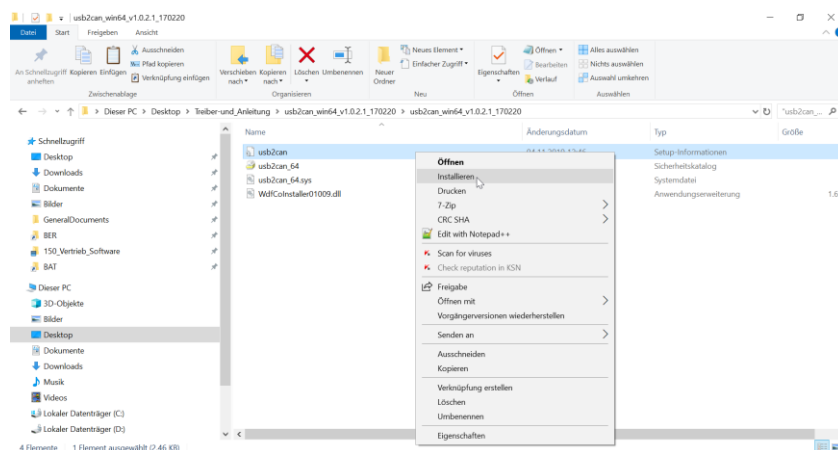
Internet access via LAN or WLAN

Source for installation: <https://www.brose-ebike.com/de-en/servicetool/index.html>

1. Driver for CAN2USB Dongle

a. Installation

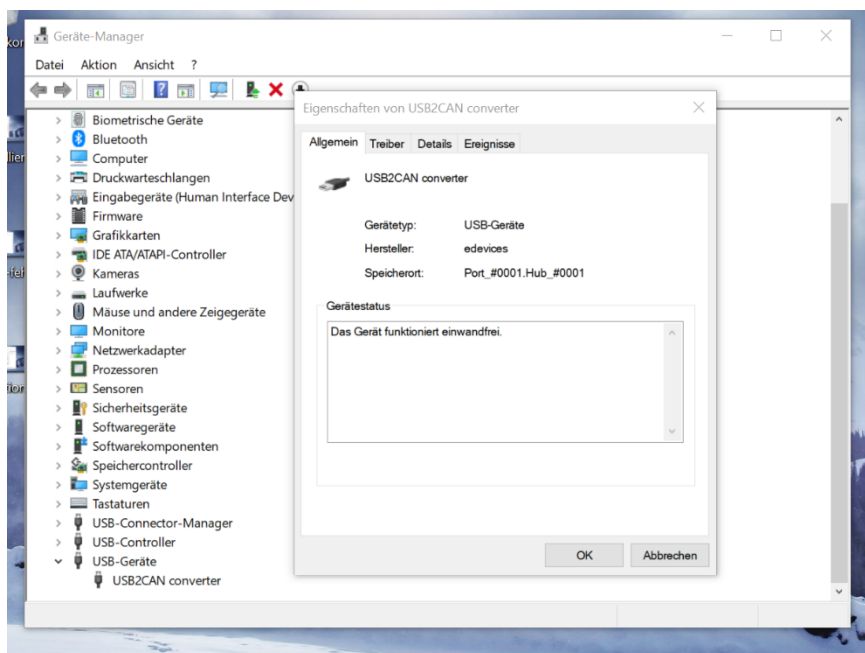
After downloading the driver from the Brose website, it must be installed on the Windows PC. To do so, unzip the ZIP file in the Windows Explorer, then right-click on the unzipped file `usb2can.inf`, select "Install" and follow the installation steps.



Depending on the IT security guidelines in the company, administrative rights are required for this.

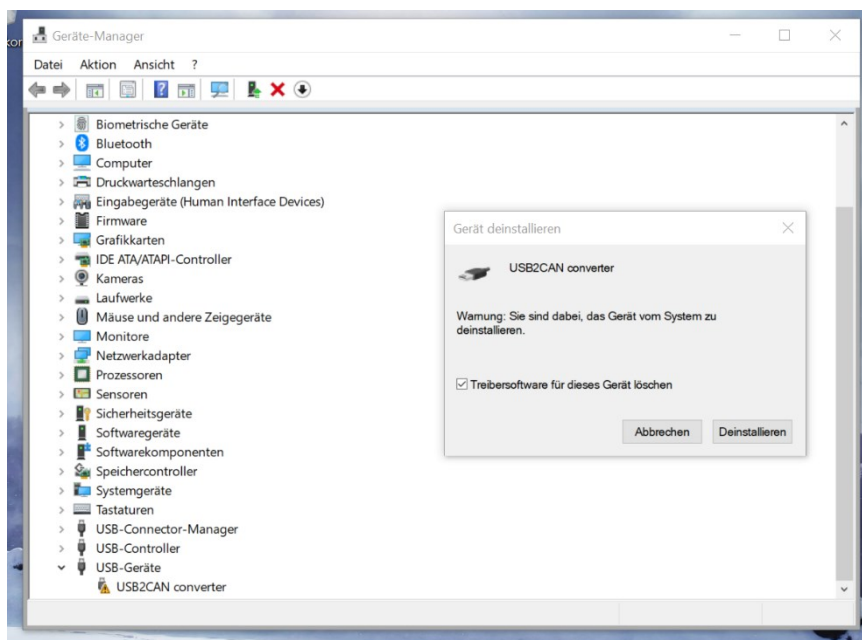
b. Check installation

You can check the installation by starting the Device Manager and check the entry USB2CAN converter. The device status should be "The device is working properly". To open the Device Manager, press the "Windows" and "R" keys simultaneously so that the "Run" command opens. Enter "devmgmt.msc" (without quotation marks) and confirm with "OK". The Device Manager will then start.



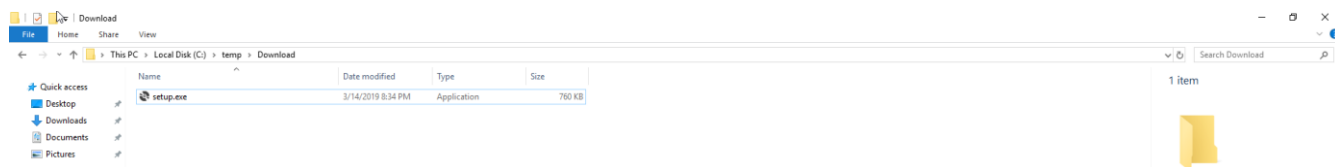
c. (Optional) Reinstallation

First uninstall the driver, start the Device Manager, right-click on the entry USB2CAN converter and select "Uninstall device". In the following dialog the checkbox "Delete driver software for this device" must be checked and confirmed by clicking on the "Uninstall" button. After uninstalling the driver please repeat steps 1a & 1b.

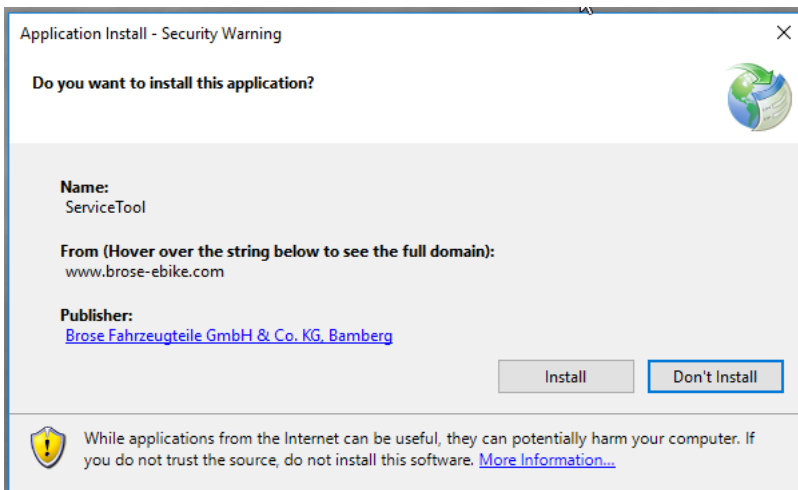


With completion of the installation, the USB2CAN adapter can be used on the Windows PC.

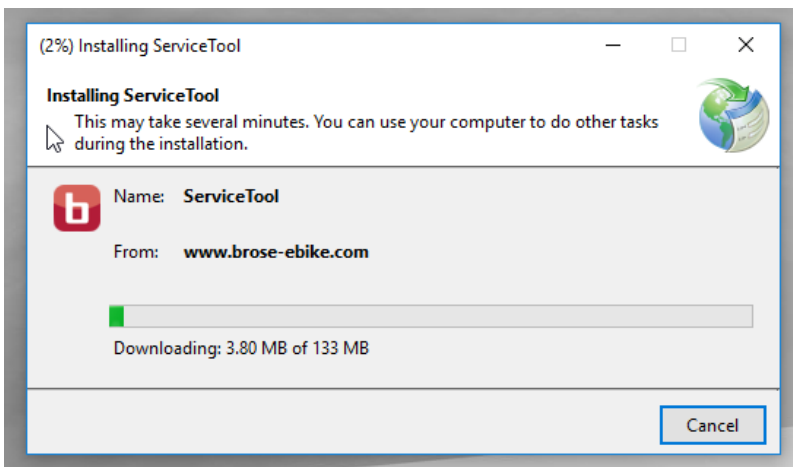
2. Installation Brose E-Bike Service Tool Application

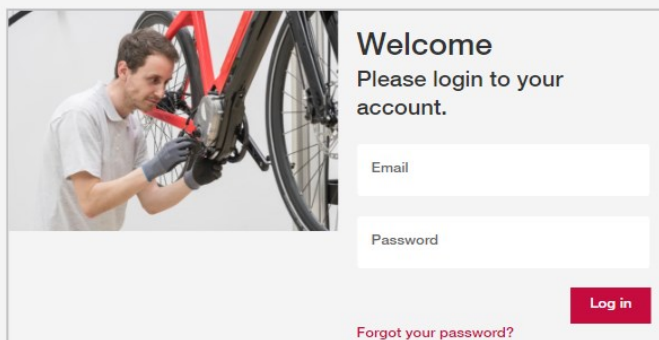


After downloading from the Brose website, the Service Tool must be installed on the Windows PC. For the installation the setup.exe must be executed.



→ Install

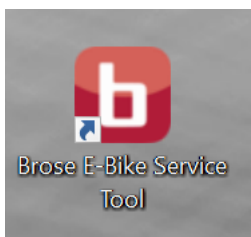




➔ After successful installation, the Service Tool application starts automatically.

Note:

The application is located in the Windows Start Menu after installation and can be started via it. It is recommended to create a shortcut to the application on the desktop.



Each time the application is started, it looks for updates to the application and installs them automatically. This mechanism ensures that the most recent version is always used by the Service Tool